

To create and submit an eReferral

Open patient in Profile for Mac

Click on eForms



Click 'Add'

00		eFor	ms for	MOUS	E, Mr MI
All Recent	\$ V	G	4	\mathcal{V}	0
Show	Filter	Reload	Add	Alter	Delete

Click 'CareConnect eReferrals'

eForms Portal for MOUSE, Mr M	ICKEY (13876)
Health Certainty in Care	0800 288 867 (NZ) 1800 125 036 (AUS) helpdesk@healthlink.net
Make a referral Update referral	
General Services	
Health Pages NHI Lookup	Healthpoint NZ Guidelines Group
Referred Services	
Capital and Coast DHB eReferrals	CareConnect eReferrals
Select eReferrals service required an CareConnect	d click Next
Audiology	Referred for* Outpatient Appointment Specialist Advice Only
Acute Admission Addiction Services (Regional Service - WDHB) Allied Health Audiology	
The selected form will load.	
Fill in information on form.	



Profile for Mac & CareConnect eReferrals

Clinical Information	Previously Ref	erred							
Adult	ACC		Not Specified	\$					
Attention of the second	Urgent								
Attachments / <u>Reports</u> No reports selected No files attached Medications / <u>Warnings</u> 4 long term medications specified	AUDIOLOGY Referral type*		Adult	•					
No medications specified 3 medical warnings specified	Reason for refe	rral*	Decreased Hearing						
Medical History Medical history specified	Has there been a previous OYes No audiogram performed? (please attach)								
Patient Information MICKEY MOUSE, AAA0985 14yrs Disability not specified	Decreased Hea Severity	ring	Please Select	(
Recipient / Referrer Counties Manukau DHB Referred by: Sam Entwistle No Different Regular GP	Referral details	Browse	for Consultation Note	S					
	Measurement I	Details							
	Date	Code	Value		Date	Code	Value		
	22/10/2015	Height	180		22/10/2015	BMI	27.8		
	22/10/2015	Weight	90		11/03/2015	BP	96/88		

- Clinical Information tab differs between services.
- Attachments/Reports, Medications/Warnings, Medical History, Patient Information, Recipient/Referrer tabs are the same across all services. Information prepopulates into these tabs from Profile for Mac (such as NHI, patient name, referrer details).

Browse for Consultation Notes allows you to select consultation notes from within Profile.

Select note and click Attach

ate from	-		Date to			Search	
ate from	12/05/201	5	Date to	12/11/2015	12	Search	
							(Autorite) (Conserved)
							Attach Cance
ease no	ote a maximul	n of 3 additio	nal consultati	on notes can be	added to t	he referral.	

If you need to add attachments then click on tab 'Attachments/Reports'.



The default display shows documents of types specified below from the last 6 months (from within Profile)

Tick any documents you want to attach.



Profile for Mac & CareConnect eReferrals

Clinical Information	Form has been auto-saved.									
	Diagn	ostic Reports /	Patient Documents	Attach file from PMS	Attach file from Computer					
Attachments / <u>Reports</u> No reports selected No files attached			upports: jpeg, msword, pdf, plain t uter supports files that end in types			cant time to pr	eview			
Medications / Warnings 4 long term medications specified	0	Date -	Name	Comments	Туре	Size				
No medications specified 3 medical warnings specified	0	28/10/2015	Referral from ÒaklrerefÓ		rtf	1 KB	1			
Medical History Medical history specified	0	28/10/2015	Referral from ÒaklrerefÓ		rtf	1 KB	1			
nourcal matery appendice		27/10/2015	General Chemistry		rtf	2 KB	1			
Patient Information	0	22/10/2015	<no name=""></no>		rtf	1 KB	1			
14vrs	0	22/10/2015	Test		tiff	273 KB	1			
lisability not specified										
Disability not specified Recipient / Referrer Counties Manukau DHB		22/10/2015	LargelmageOne		jpeg	1,322 KB	1			

Attach file from PMS to look for older documents.

Select the documents you want to attach, and click Attach

At	tach File	• 🚺							
Þ	lame								
C	ate from	15/06/201	2 🛅 Date to	15/06/2	2014	12	Search		
								Attach	Cancel
		05/10/2012	Albumin (Serum)					rtf	
		05/10/2012	Hba1C					rtf	
		05/10/2012	Egfr					rtf	
		05/10/2012	Creatinine (Serum)					rtf	
		05/10/2012	Cbc Profile					rtf	
		13/07/2012	CMDHB-General Medici- EDSDoc-v1					pdf	

Attach file from Computer - this uploads documents saved on your computer (from C drive,

etc)

Click Preview to preview the referral.

This will show you what it looks like when it gets sent to the DHB system.

Click Submit to send the eReferral to the service in the DHB. When you submit, a 'sent and acknowledged' message should appear:

Referral Sent and Acknowledged on 15/12/2014 at 09:12

This means the message has been successfully received in the DHB systems.

Parking an eReferral

Park the form and come back to it later if still awaiting information

000					eForms for MOUSE, Mr MICKEY (13876)								
All Rece	nt		\$	V	G	4	1	0		nn.	R		
	Sh	IOW	F	ilter	Reload	Add	Alter	Delete	Print	CareConnect	WINZ Form		
Date		Form Name									Provider	POS	Status
03/11/20	15	Auckland I	Regior	nal el	Referral	Form (Audio	logy)			SE	POS	Submitted
03/11/20	15	Auckland I	Region	nal el	Referral	Form (Audio	logy)			SE	POS	Parked



Accessing Help

Help
This will take you to Healthpoint referral guidelines for each service.

Referral GuidelinesAlt+1FAQsAlt+2FeedbackAlt+3User GuideAlt+4

Status messages

When an eReferral is received by the DHB, a referral clerk picks up the message and 'registers' it. You will receive a registered message back in your 'EDI Inbox'.

Some DHB services are now triaging electronically so for these services you will receive eTriage messages back such as 'Prioritised', 'Waitlisted', "Declined' and 'Completed with Outcome'.