



## ABOUT THE CONNECTED HEALTH NETWORK

Thank you for your interest in accessing the TestSafe application. Further details about the TestSafe service are available on the website: [www.careconnect.co.nz](http://www.careconnect.co.nz). You will need to use the Connected Health Network, without this TestSafe access is not possible.

TestSafe is only accessed via a secure VPN. (Virtual Private Network) (secure tunnel). The Health Network was established in 2005 and provides New Zealand with an essential platform for the secure collection, access and exchange of electronic health information between healthcare providers.

This is the 'secure tunnel' through which your requests to access patient information travel.

This tunnel is available from a different part of Healthlink (SecureIT), or from a firm called Mako (SecureMe) – contact details are below:

- ***HealthLink (for SECURIT connections)***

Email: SECURIT [SECURIT@healthlink.net](mailto:SECURIT@healthlink.net)

Phone: 0800 288 887 (toll free)

- ***Spark Digital (for SecureMe connections)***

Email: SecureMe Support [support@secureme.co.nz](mailto:support@secureme.co.nz)

Phone: (09) 355 3783

They will supply you a router which is a network connection device, and you will use this to access the 'tunnel'.

If you already access Special Authorities or log claims online from the Ministry of Health, then you have this already.

If you have a problem accessing the TestSafe logon page please contact your Service Provider i.e. Healthlink and/or Telecom to ensure you have access to the Health Network