# TestSafe

### Using Testsafe – From MedTech - tips and tricks:

Testsafe is a version of Concerto that gives health practitioners access to a range of patient specific information. It contains a range of information from providers of services in the Northern Region (Auckland and Northland). It contains no information from other parts of New Zealand. Information comes from District Health Board providers and community pharmacies. Primary Care does not add anything at this stage.

Accessible information includes:

- laboratory results from DHBs and private laboratories,
- X-rays results from DHBs (not private providers),
- X-ray images from Auckland based DHBs (not Northland),
- clinical letters and discharge summaries from DHBs (not private providers),
- some investigation/procedure reports from Auckland DHBs (eg cardiology),
- Dispensing information from community pharmacies,
- Outpatient appointments (past and planned), ED attendances and hospital admissions (not Northland yet)

Patients have the right to opt-off community based information from being visible in Testsafe. Approximately 1% of people choose this option.

Testsafe went through an extensive privacy assessment including advice from the Privacy commission before being implemented. There are rigorous audit trails of who is accessing patient information, why and when.

#### The following pages show how to access TestSafe from MedTech.

Every day you will need to sign into TestSafe. Your user name is your HPI number. If you don't know your password you need to contact the healthAlliance.

Contact healthAlliance: Call **0800 268 626**, Monday to Friday 8 am to 5 pm, Or Email them at <u>testsafe@healthalliance.co.nz</u> You can expect a response within 1 to 2 working days.

You can open TestSafe from either:

- 1. A Toolbar Tile go to Window->Toolbar->Setup and Scroll to AccessTestSafe Northern Region tile (white person inside orange tile)-> move from Not Selected to Selected (see next page)
- 2. From the CareConnect (TestSafe) link from the Patient Dashboard (see 3rd page)



1. From Toolbar Tile – go to Window->Toolbar->Setup and Scroll to AccessTestSafe Northern Region tile (white person inside orange tile)-> move from Not Selected to Selected





2. Open TestSafe from the Patient DashBoard





🚱 MedTech-32 Bush Road Medical Centre [Terminal]		_ 8 ×
Eile Edit Batient Module Report Iools Utilities Setup ManageMyHealth CannectedCare CBIT CAT Window Help Support Chat		
• MEDTECH-32		
TactSafa North Panion (MananaMuttaalth)		
Web		
Contact Us: Call 0800 268 626. Monday to Friday 8 am to 5 nm. Or Email us at testsafe@healthalliance.co.nz. You can expect a response within 1 to 2 working r	days	-
	uuys.	
the CareConnect		
TestSafe		
Please log on to continue.		
liser name		
Password		
		-
	Print <u>C</u> lose	Help
Access TestSafe Northern Region 👔 🕞 😰 HP-VH5G6HAG451N AM Last Login: 22 Apr 2017 01:46 PM Main Database (M)		Screen
🕼 Start 📴 🌔 🕅 TestSafe from MedTe 🚱 MedTech-32	💿 🛞 💿 🐂 🕦 Þ	1:47 p.m.
		22/04/2017
Use the user ID and password have been supplied by Testsafe		

User ID is not case sensitive (don't need to worry about capitals) but the Password is case sensitive

There is now "single sign-on" so TestSafe stays available for 8 hours once logged in. Sometimes other advanced form use may log you out- just log back in.

HELPDESK 0800 268 626

# TestSafe

#### Finding a patient:

TestSafe now opens the patient you have on the MedTech palette in context. However if for some reason you need to find someone else you can do this as below.



If you are not from the general practice where the patient is enrolled, you will be asked to record a reason why you are viewing patient information:

ne	A reason is required to view information about this patient.				
	Reason	>			
	I understand that this will be recorded and may be audited.				
	OK Cancel				

This screen will appear if you have a patient who has just moved to your practice or is a casual patient. This "breaking the glass" process can be audited by the healthAlliance and access of records can be requested by the patient.

This facility is very useful if you have concerns about drug misuse issues or need access to information in an after-hours or second opinion consultation.



First screen (after patient search):

🕇 🖪	<b>€ ← ▼ I</b>	HTL5755 MOUSE MICKEY (4	l4 years)						CareConnect TestSa	afe 💰 府 🗔 🖤 11:08 3 /28
ndhbaland	All Data	By Service Search Filter	Patient Details Patier	nt Orders Medication Summary	Patient Encounters Patient History					
	()	Aiden (UT) 5755)	Print Book <u>m</u> ark	•						
Peter Alexandree Logout TestSafe NHI Patient Search Recent Patients Patient Search NHI Only Support	MOUS     MOUS     Adolog     Radiolog     Cardiolog     Cardiolog     Cardiolog     Cardiolog     Unknown	Vickey (HTL5755) Y	Print         Bookmark           Details         Name           Address         Contact details           Emergency contacts         Current Active EF           No encounters found         Scheduled Collect           This patient has no so         Orders in Progree           This patient has no so         Deschedule has no so	MOUSE,Mickey 25 MAUNU ROAD, WHANGAREI 01 WHANGARE 1010 NEW ZEALAND Phone(B) 022022022022 Phone(H) 2253 ncounters for this patient. ctions cheduled orders sss		Date of birth Next of kin	10-Apr-1972	Gender Major I Minor I	Male HI HTL5755 HIs	
The cha grou resu	se tal nge tl uping: ults fo	bs ne s of r viewing w results	General 1 This patient Th dif inf	nese tabs look a ferent patient formation	·				These tab different in screens	s show formation
<b>()</b>	§ 🛛 📋									▲ (* * •) 11:08 (* •) 28/03/2017

The patient information tabs - these default to the "Patient Details" tab



The results tabs – the default tab is the "By Service" tab but may not be the most useful to you. The DHB view defaults to "All Data" (I don't use "By Service" to search results):

The Cale The HTL 5755 MOUSE MICKEY (4-	4 years)	
ndhbaland All Data By Service Search Filter	Patient Details Patient Orders Medication Summary Patient Encounters Patient History	
	Print Book <u>m</u> ark	
Logout TOUSE, Mickey (HTL5755)	Details	
TestSafe	Name MOLISE Mickey	Date of hirth 10-Apr-1972
Radiology	Address 25 MAUNU ROAD, WHANGAREI 0110	
Search Unknown	WHANGAREI 0110 NEW ZEALAND	Next of kin
Recent Patients	Contact details Phone(B) 022022022022 Phone(H) 2563	
	Emergency contacts	
Patient Search		
Support	Current Active Encounters "Search Filter": Click	
	No encounters found for this patient. on this tab to search	
"All Data": Click on this	for a specific result	
tab to see most recent	Scheduled Collections (see later). Can be	
information (unselected).	This patient has no scheduled orders	
Useful if you just want to	Service" view is	
see recent information. defa	iult tab – this	
look back further using can	be a tedious ers in progress	
the "prior" icon.	of searching.	
	General Information	
	This patient has no general information	



The "All Data" tab:



Looking for radiology or cardiology results: "all Data" tab:





And voila:

* *	← ▼ HTL5755 MOUSE MICKEY (44 years)
ndhbaland Help A Home Logout TestSafe	All Data By Service Search Filter
NHI Patient Search Recent Patients Patient Search NHI Only	Categories: Radiology
Support	Hand R 15/12/16 10:03 Chest Foot L Foot R 14/12/16 11:11 Abdomen Supine Chest Foot L Foot R 12/12/16 13:00 Abdomen Supine Chest 24/11/16 13:47 Screen Ankle / Foot R 23/11/16 16:36 Screen Pelvis 22/11/16 13:59 Abdomen 18/10/16 16:36 PICC Line Insertion



The "Search Filter":





#### The other information screens:

	→ CareConnect TestSafe 📝 🏠 🙀 11:08 3/28
Date of birth 10-Apr-1972 Next of kin (default one you	Gender       Male         Major NHI       HTU5755         Minor NHIS       HTU5755         Screen       started with)         "Care Connect Documents":       "Regional Visit View":         This screen shows all DHB       outpatient and hospital         clinic letters and discharge       contacts – only for the         metro Auckland hospitals       at present (we will try to         get NDHB on this)       This screen gives         at present (we will try to       get NDHB on this)

## **Documents screen ("Care Connect Documents"):** See also information in the "Support menu"

★ 1-	🗧 😋 🖨 🕶 HTL5755 MOUSE MICKEY (44 ya	4 years) → CareConnect Documents	3 🔊 🗟 🛛
ndhbaland	Showing all documents 🔀 🖼 🕅	View By Category ✓ Look For	
Help A Hom	Date Title Author	Important Information for CaroConnact Document Hears	
TestSafe	Documents Information  Discharge Summaries (1)	important mormation for careconnect bocument osers	
2	30 Nov 2007 Discharge Summary		
NHI Patient Search	Completed with Outcome (2)	- The documents displayed in this view are those of the 4 Northern Region DHBs (Auckland, Counties Manukau, Northland and Waitemata). The DHBs have agreed to publish certain documents for wider sharing with healthcare providers. These di	ocuments <u>do no</u>
0	2 Mar 2017 Acute Admission WOODW		
Recent Patients		As of 13th August 2015, the documents available for sharing consist of Electronic Discharge Summaries, E-Referrals and Clinical Documents for Auckland, Counties Manukau, Waitemata and Northland DHB's. Clinical Documents are from 01/01/2 Summaries are a full record.	2009 and Discha
Patient Search		The natable executions are all Discharge Summarize from Mental Health Services and Discharge Summarize from Maternity Services at Waitemate and Counties Manukay. These decuments are not yet able to be viewed	
Support		The holdble exceptions are all Discharge Summanes from wentar hearth Services and Discharge Summanes from waternity Services at waternata and Counties manusau. These documents are not yet able to be viewed.	
		Should you require further clinical record information relating to the patient that you are viewing, please contact the patient information service at each of the DHBs.	
		DHB Contact Details	
		Auckland Grafton Clinical Records Reception Phone : 09 367 0000 Ext 6959 Fax : 09 307 4959 E-mail : grclinrecep@adhb.govt.nz	
		Counties Manukau The Release of Information Clerk, Clinical Records Service, ph: 276-0044 Ext 8075	
		Northland Phone: 09 430 4101 Ext 7460 or Fax 09 470 0017	
		Wattemata Ine Release of Information Clerk, Clinical Records Service, pr.: 486 8900 Ext 3254	
		Quick tips and navigation on how to use this document view can be found via this link - Click here.	
		Please note that all access and viewing of patient information in this portal is audited. As per your access deed, you may be asked to explain and provide documentary evidence of such access at any stage.	

# TestSafe

Regional Visit View screen:

(NDHB not included)

ndhbaland									
🤊 Help 🏠 Home				THE FOLLOWING VI	SIT TYPES ARE EXCL	UDED FROM THIS VIEW : ADHB	VARURUHAU, ADHB POHUT	TUKAWA, WDHB COMMUNITY SYSTEM,	, WDHB ORAL H
Logout	Inpatient EF		aatro Dadiativ	on Therany					
TestSafe	Inpatient EL			лтпегару					
2	ADHB, CMD	HB and WDHB Outp	patient Visit V	ïew			rint		
NHI Patient	Visit Numbe	r Appointment Dat	e <u>DHB</u> Site	Location	Clinician	Specialty	tus		
Search	9181209	12/03/17 19:07	ADHB - NA -	Home	Leilani Hipa	Public Health Nursing	ed		
0	9106777	14/02/17 02:15	ADHB - NA -	Home	Jessica Harper	Social Work	ed		
Recent Patients	9084668	04/02/17 01:00	ADHB - NA -	Home	Jayasree Vijayakumar	Disease Management	ed		
2	9084677	04/02/17 01:00	ADHB - NA -	Home	Jayasree Vijayakumar	Disease Management	ed		
Patient Search	9084646	04/02/17 00:51	ADHB - NA -	Home	Jessica Harper	Social Work	ed		
NHI Only	9084658	04/02/17 00:51	ADHB - NA -	Home	Jessica Harper	Social Work	ed		
Support	9084634	04/02/17 00:46	ADHB - NA -	Client Related Meeting	Jessica Harper	Social Work	ed		
	9084632	04/02/17 00:45	ADHB - NA -	- NA -	Jessica Harper	Social Work	ed		
	9084623	04/02/17 00:35	ADHB - NA -	Home	Jessica Harper	Social Work	ed		
	9084626	04/02/17 00:35	ADHB - NA -	Home	Jessica Harper	Social Work	ed		
	9084627	04/02/17 00:35	ADHB - NA -	Home	Jessica Harper	Social Work	ed		
	9084628	04/02/17 00:35	ADHB - NA -	Home	Jessica Harper	Social Work	ed		
	8977724	14/12/16 23:34	ADHB - NA -	Other	Clare Wallis	Dietetics	ed		
	1313596	02/11/16 15:21	ADHB - NA -	- NA -	- NA -	(HCCMH) Tupu Ora Pre-Admission	n		
	1283746	26/08/16 08:45	ADHB - NA -	- NA -	- NA -	(HCCMH) Pre-Admission	ed		
	1283114	25/08/16 06:57	ADHB - NA -	- NA -	- NA -	(HCCMH) Mothers – MBU	ed		
	8576651	12/07/16 22:00	ADHB - NA -	- NA -	Nicky Perkins	Central	ed		
	8577144	12/07/16 22:00	ADHB - NA -	- NA -	Nicky Perkins	Central	ed		
	8400465	04/05/16 21:50	ADHB - NA -	- NA -	Tester Clinical	Central	ed		
	8400438	04/05/16 21:44	ADHB - NA -	- NA -	Tester Clinical	Central	ed		
	1   <u>2</u>   <u>3</u>	<u>4 5 6 7</u>	<u>8   9   10</u>						
	281 visits re	eturned.				Results valid as at 28/03/1	3:26		



#### Changing viewing preferences:

Some of the information viewed can be changed depending on your personal preferences. At the bottom left of the screen is a "preferences" tab





#### Choosing and saving your personal preferences:



Happy browsing!